
ALLEGHENY CASUALTY

INTERNATIONAL FIDELITY

ASSOCIATED BOND

Date: March 26, 2020
From: AIA Team
RE: **How VisionPRO can help during the COVID-19 outbreak**

As we all adjust to State and County Public Safety “Stay at Home” Orders, court closures, and other unforeseen challenges created by the COVID-19 outbreak, the importance of technology has never been more apparent. Having the right technology along with robust online systems can help minimize many of the disruptions associated with these challenges.

Over the years, AIA’s strategy has always been to leverage and utilize technology. Whether it is our internal surety systems or our free agent-facing VisionPRO system, our team has proactively and continuously developed our systems to provide agents and our team the flexibility and security they need to do their job in the face of just about any challenge, including the ones faced by COVID-19. While many of our agents currently use VisionPRO in some capacity, there are still those who don’t. Regardless of the category you fall into, we thought everyone would be interested in learning more about some of the ways that VisionPRO can help your business in today’s constantly changing environment. Here are some of the top features of VisionPRO:

- **Web-Based** – Because VisionPRO is web-based, you and your team can manage your business from anywhere and everywhere, even if you happened to be working remotely from your home.
- **Electronic Reporting** – With VisionPRO, you can report all your bonds electronically and trigger power shipments immediately with each report. You can avoid having to put together time-consuming complicated manual reports and then wait for the US Postal Service to do its thing.
- **Electronic Signatures** – With people under “Stay at Home” orders, coming into a bail office to sign paperwork isn’t really an option. Using VisionPRO’s electronic signature capability, allows you to take care of all your client paperwork while maintaining proper social distancing protocols.
- **Remote Check-ins** – With court shortening hours and pushing back hearings and court dates, keeping track of your defendants has never been more challenging. VisionPRO’s proprietary CheckMyBail App allows your customers to check in remotely and securely using their phone or mobile device so they don’t physically have to come into your office to check in.
- **Automated Notifications** – VisionPRO’s notification system allows you to keep your staff working from home by automating the entire notification process. From payment reminders to court dates, VisionPRO sends out text, email and/or phone call reminders to your customers. Just think no more hand dialed phone calls from the communal office phone.

These are just a few of the ways that VisionPRO can help you and your team during this difficult time. Once again, we understand that each and every agent runs a unique business with unique needs. Some of you embrace technology and some of you don't. Our goal is to just make sure that you know what is out there and available to you should you ever decide to give it a try. We know that things are crazy right now, so please stay safe and make sure to follow the proper health and safety guidelines that your local leaders provide you with.

As always, please contact our team with any questions whatsoever at 800.935.2245. If you would like to learn more about VisionPRO, visit www.bailvisionpro.com.